



دائرة القضاء
JUDICIAL DEPARTMENT



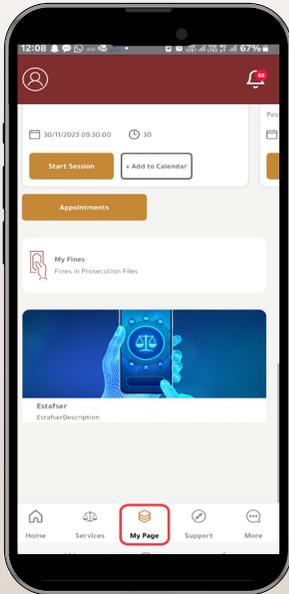
Smart App Guidance Manuals

How to submit and follow-up your inquiries relating to case files

For more details 

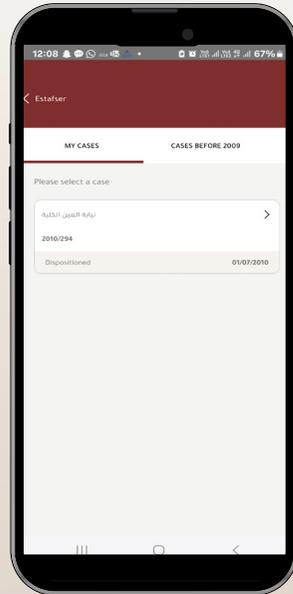
Steps to submit the application

1



- Select (My Page) icon
- Scroll down then press Estafsarat (Inquiries)

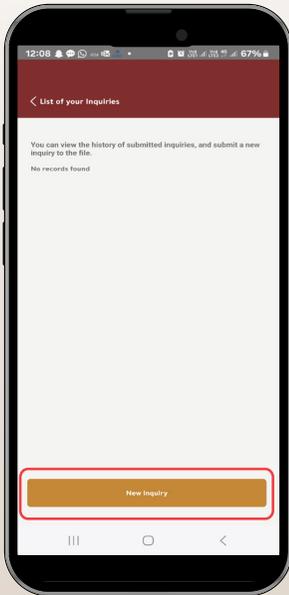
2



- Select the case you want to inquire about
For old cases, you can press (cases filed before 2009)

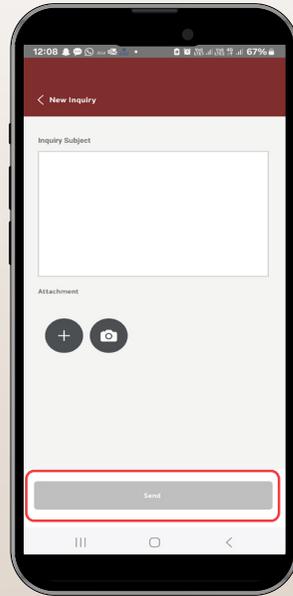
Steps to submit the application

3



- The (log of inquiries) already submitted will appear here. To make a new inquiry, select new Inquiry

4



- Write the subject of the inquiry in a clear way, attach the supporting documents, then press send inquiry

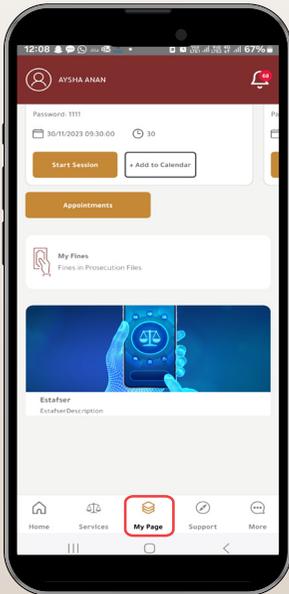
To follow up on your inquiries

You will be notified of the status of your application via

- **Text messages**
- **E-mail**

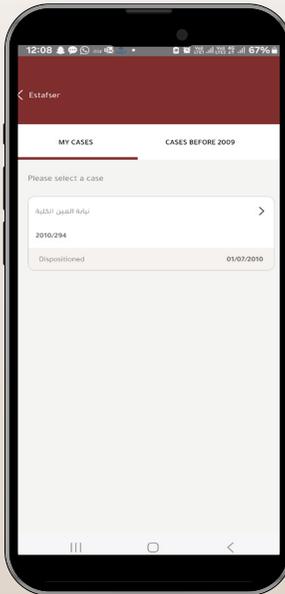
You can also track the status of your application through the following steps

1



- Select (**My Page**) icon
- Scroll down then press **Estafsar (Inquiries)**

2



- Select the case you inquired about to follow up your application
- For old cases, you can press (**cases filed before 2009**)

3



- The (**log of inquiries**) will appear here. Select the required inquiry to review the answer